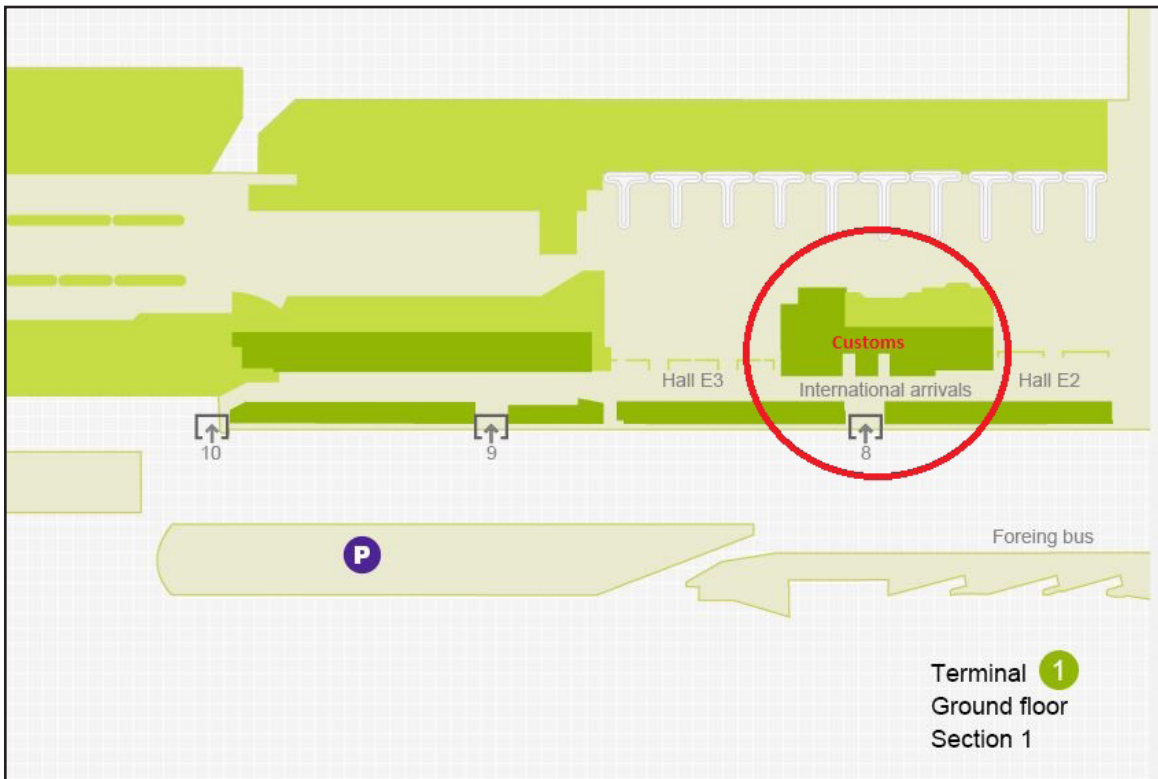


# MEX - Mexico City Benito Juarez International Airport

## Mexico Customs & Immigration - Terminal 1



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and items to the Public Office located in

Terminal 1 Arrival Level | Ground Floor by Door 8 in between Gates "E2" and "E3"

#### Customs Service:

Terminal 1 - 52 55 5036 0700 Option 1, extension 55450, 55455 or 55458

#### Hours of Operation:

24 hours daily

#### Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Por favor, indíqueme dónde se encuentra el área de aduana más cercana en este aeropuerto. (Spanish)

### Airport Information

#### Website:

<http://www.aicm.com.mx/en/>

#### Customer Service:

52 55 2482 2400 extension 2260 or 2358

#### Parking Customer Service:

52 55 2599 1555 / 52 55 2599 1558

with 24 hours service from Monday to Sunday

Information is accurate as of September 21, 2018 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

CIB International HelpLine. 00 800 4CARNETS

E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)

CIB Carnet HelpLine® ..... (800) ATA-2900

Website ..... [www.atacarnet.com](http://www.atacarnet.com)

CIB Telephone ..... 1-847-381-1558

